

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Kevin Michael Ruppelt et al.	:
	: Art Unit: 3624
Serial No.: 09/480,589	:
	: Examiner: Loftis, Johnna Ronee
Filed: January 10, 2000	:
	:
For: METHOD, SYSTEM, AND PROGRAM	:
PRODUCT FOR ON-LINE SERVICE	:
CALL SCHEDULING	:

SUMMARY OF EXAMINER INTERVIEW

Mail Stop Issue Fee
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In response to the Notice of Allowability dated September 30, 2009 and the Interview Summary provided therewith by the Examiner, Applicants acknowledge that a telephonic interview was conducted regarding the above-referenced patent application on September 21, 2009. Participants of this interview were Examiner Johnna Loftis and Kevin Jones.

Applicants wish to thank the Examiner for the courtesies extended to the Applicants' representative during the telephonic interview. During the interview, an agreement was reached to place the patent application in condition for allowance. More specifically, the participants reached an agreement on an Examiner's Amendment to cancel claims 19-23, 25-27, 64, 72 and 74 and amend claims 18 and 24. Claims 1, 2, 4-11, 13-18, 24, 28-38, 40-63, 73, 75 and 79-85 are allowed. As a result, the patent application was placed in condition for allowance.

Respectfully submitted,

/Eric T. Krischke/

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